



CASE STUDY - Healthcare

Small Medical Practice Consolidates IT Support and Cybersecurity Under One Partner

A small medical practice consolidated IT support and cybersecurity under one partner, freeing its team to focus on patients over technology.



EXECUTIVE SUMMARY

Small medical practices handle patient information while operating with limited internal IT resources, leaving little room for downtime or security gaps. This healthcare client partnered with Hixardt Technologies to consolidate IT support and cybersecurity under one accountable provider. The result: day-to-day technology and security now run through a single partner, and the client would recommend Hixardt to other small medical offices.

CHALLENGES

- Running a small medical company without a large internal IT team to manage daily technology needs.
- Protecting sensitive patient information against evolving cybersecurity threats and risks.
- Maintaining system uptime that medical operations depend on day to day.
- Accessing responsive IT expertise without the cost of full in-house staffing.

KEY ACTIONS

- Started by mapping the practice's daily workflows and where technology gaps created risk or friction.
- Delivered ongoing IT support scaled to a small healthcare operation with limited internal resources.
- Layered cybersecurity alongside daily IT support so both ran through one accountable provider.

SOLUTIONS

- Ongoing managed IT support handling daily operations so non-IT staff stop troubleshooting on their own.
- Cybersecurity that turns patient-data protection from an unmanaged risk into an actively covered layer.
- One partner for IT support and security, removing the overhead of managing multiple vendors.

RESULTS

- Day-to-day technology issues now run through one accountable partner instead of ad-hoc handling by non-IT staff.
- Cybersecurity moved from an unmanaged risk to an active layer covering the practice's patient information.
- The practice reports strong satisfaction and would recommend Hixardt to other small medical offices.

WHAT CLIENT SAYS

*“Hixardt has been helpful in providing IT support and cybersecurity to our small medical company! I would recommend it!”*

— IntervalCare Medical Services

Secure Your Practice With Confidence

Partner with Hixardt Technologies to consolidate IT support and cybersecurity built for small medical practices.

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